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904.644.8105 phone 904.644.8108 fax

Customer Satisfaction Survey

Thankyou for taking the Customer Satisfaction Survey. American Valley Aviation is committed to total Customer Satisfaction and ISO9001, AS9100, AS9110 and AS9120 conformance. Please assist us with this commitment by completing the form and clicking the "Submit" button at the botton of the page .Thanks again for your assistance with this.

Calvin Smith, AVA Quality Manager
Email: csmith@avamro.net Phone No: 904.644.8106 Fax No: 904.644.8108

Please rate your satisfaction level in the following categories.

1= very satisfied 2= somewhat satisfied 3= neutral 4= somewhat dissatisfied 5= very dissatisfied

1 2 3 4 5

-
- Quality of Products
 - Completeness of Orders
 - On Time Delivery
 - Response to Customer Need
 - Completeness of Paperwork
 - Overall Satisfaction
 - How can we better serve you?

Additional comments or concerns:

Company/Customer Name:

Survey Completed by:

Title:

Phone No:

Date:

Your business is very important to us. Thank you for taking the time in helping us serve you better!

FOR AVA USE

Survey Reveiwed By:

Date:

Comments By Investigator (if assigned): *(Use separate sheet if needed)*

Corrective Action Record (if assigned):